

From: Burrell, Deborah
Sent: Wednesday, November 24, 2004 10:39 AM
To: Abraham, Dave; Alexander, Carmen; Arkus, John; Bain, Christine; Barnes, Meg; Bemis, Jeff (079999); Beyer, Donna; Black, John; Boyle, Joe; Braksator, Richard; Broadway, Eddy; Brown, Peggy; Brubaker, Brandy L.; Burns, Victoria; Burrell, Deborah; Campbell, Georgia (DES/DD); Chambers, April; Claus, Robin; Corcoran, Jack; Cordier, Susan (PHX); Coulson, Louette; Dameron, Gene; Davis, Lynn; Ding, Liang Lee, Finance; Ducharme, Becky; Edgley, Karen; Flynn, Mike; Foster, Michelle, Director, Claims; Frost, Linda; Fruitman, Cecilia; Garcia, Joe, Operations Manager; Gibbs, Gail, Provider Services Manager; Gibson, Kevin; Goldberg, Christine; Golladay, Lina; Gonzales, David; Gwilt, Carol; Hayes, Jen; Heise, Brian; Heller, Jeannette; Hime, Stan; Hoffmeister, David; Howell-Bell, Wendella; Hunt, Ester; Iles, Steven; Jackson Smith, Cathy; Janzen, Walter; Jeannero, Nan; Johnson, Amy; Jones, Melanee; Kaehler, Mary; Kingsley, Myra, Director, Quality & Compliance; Layne, Cynthia; LeBlanc, Marcia; Lippert, Dan; Loehnis, Carolyn; Lucero, Mary, Director, Member Services; McKenzie, Stewart; Miller, Adam T.; Molchan, M.D. Paul; Napier, Karen; Newsum, Ben, Provider Networks; Novick, Nancy, CEO; Nystedt, John; Oestreich, Kathy, CIO; Peers, Patricia; Pinelli, Joseph; Prodel, Julie; Ramos, Veronika; Ratterree, Brent; Razo, Gloria Claims; Robins, Isabel; Rodham, Kathy; Scheer, David J.; Sevchik, Melissa (MCP Claims Mgr); Sigel, Deena, CFO; Smith, Tonya; Speicher, Susan; Tamsky, Leonard; Tester, Tami; Thurman, Kathy; Tomsa, Gloria; Tulumello, Pamela A.; Williams, Carol L.; Willis, Jean; Wilson, Sonia M.; Womer, Doug; Wood, Jean, Director of Operations & Compliance; Yarborough, Nicole H.; Ziegler, Kay; Adams, Linda; Castaneda, Anna; Dow, Charles; Echeverria, Cathryn; Elkington, Tina; Elliott, Kim; Fields, Rebecca; Garcia, Tida; Gerard, Kelly; Gray, Jerri; Hackett, Cyndie; Hanserd, Brenda; Hippe, Jan; James, Steve; Koch, Dennis; Kradle, Karen; Markov, Lucy; Messer, Mark; Myers, Dianne; Nowak, Patricia; Olsheski, L; Owens, Lorie; Padilla, Leighann; Petkiewicz, Chris; Petre, Lori; Pietrzak, Richard; Price, Kari; Quiocho, Cynthia; Rapoport, Ed; Renew, Charles; Riley, Ginny; Roberts, Lee; Roll, Erik; Ross, Diane; Ross, Susan; Ruiz, Lydia; Sanders, Carol; Schafer, Alan; Schoenstene, PJ; Schwarz, Todd; Silver, Shelli; Smith, Bonnie; Smith, Doris; Sorce-Bauman, Judy; Southern, Pat; Speaks, Terri; Spencer, Patrice; Teune, Elaine; Toland, Joan; Turner, Ann; Uchirin, Mike; Ward, JoAnn; Westlake, Kyra; Williams, Major; Zamora, Sharon
Subject: Invalid TPL Dates

From our TPL Contractor, AHCCCS received and processed some Verified TPL records on Sunday that contained invalid dates. The information that our TPL Contractor provided was updated to our system and passed onto the appropriate plans with these invalid dates.

According to our Contractor, they are searching for the root of the problem. Meanwhile, the TPL Contractor will be reviewing all the Verified TPL records they sent to us last week and they will send corrections for us to update. These corrections will be provided to the affected plans. The TPL Contractor hopes to complete this review by next Monday, November 29th .

In addition, the TPL Contractor will manually review the files prior to sending them to us to ensure that all dates are valid. The manual review will continue until the date problem is corrected.

We apologize for any inconvenience this error may have caused. Please address any questions regarding TPL records to: AHCCCSEncounters@azahcccs.gov